

WIRRAL COUNCIL

FAMILIES AND WELLBEING POLICY AND PERFORMANCE

COMMITTEE

9TH SEPTEMBER 2014

SUBJECT:	DIRECTORATE PLAN PERFORMANCE MANAGEMENT REPORT
WARD/S AFFECTED:	ALL
REPORT OF:	CLAIRE FISH (STRATEGIC DIRECTOR OF FAMILIES AND WELLBEING) FIONA JOHNSTONE (DIRECTOR OF PUBLIC HEALTH, POLICY & PERFORMANCE)
RESPONSIBLE PORTFOLIO HOLDER:	CLLR CHRIS JONES (ADULT SOCIAL CARE AND PUBLIC HEALTH)
KEY DECISION?	NO

1.0 EXECUTIVE SUMMARY

1.1 The aim of this report (Appendix 1) is to update Members in relation to the 2014/15 performance to date (as at 31st July 2014) of the Families and Wellbeing and Public Health directorate against the delivery of their Directorate Plans 2014/15. The report translates the priorities set out in the Directorate Plans into a coherent and measurable set of performance outcome measures and targets. Members are requested to consider the details of the report and highlight any issues.

2.0 BACKGROUND AND KEY ISSUES

2.1 As part of the development of the Directorate Plans, SMART (Specific, Measurable, Achievable, Realistic and Time related) outcome measures have been developed that link directly to the Corporate Plan. The senior management team have determined the corporate and directorate outcome indicators contained within the report and signed off the following parameters which underpin their on-going performance management:

- 2014/16 Families and Wellbeing and Public Health Plans
- 2014/15 Plan trajectories
- 2014/15 Performance tolerance levels (determine RAG [Red, Amber, Green] status)
- Head of Service responsible for delivery of target

2.2 Directorate Plan performance (includes Corporate Plan targets) is monitored on a monthly basis against the parameters agreed as part of the business planning process (e.g. RAG tolerance levels). Some indicators are only available on a quarterly or annual basis, in line with the availability of data. Heads of Service responsible for the delivery of targets must complete an

exception report and delivery plan for all indicators which are under performing (e.g. red RAG rated indicators).

2.3 Monthly Directorate Plan performance reports will be produced and made available, to support corporate and directorate challenge via:

- Monthly DMTs
- Monthly Portfolio Lead briefings
- Quarterly Audit, Risk, Governance and Performance meetings
- Quarterly Policy and Performance Committees

3.0 SUMMARY

3.1 The Directorate Plan 2014/15 Performance Report (Appendix 1) sets out performance against 57 outcome measures

3.2 Of the 57 measures for 2014/15, 23 are rated green, 4 are rated amber and 6 are rated red whilst 24 are currently unrated. The 6 measures rated red have action plans (included as Appendix 2, 3, 4, 5, 6 and 7) which refer to:

- NHS Health Checks – Take Up
- Smoking Quitters (4 Weeks)
- Proportion of Opiate drug users that left drug treatment successfully who do not re-present to treatment within 6 months
- Timeliness of Adoptions, within 12 months of decision date
- Became Looked After to Adoption Timescale in days
- Average monthly bed days lost due to delayed transfers of care per 100,000

3.3 The Families & Wellbeing Directorate Plan 2014/16 sets out the key functions the Directorate is responsible for and the contribution it makes to the delivery of the Corporate Plan priorities. The Plan is underpinned by the key performance indicator (KPI) planning templates that provide the rationale, trajectory and tolerances for the KPIs.

4.0 RELEVANT RISKS

4.1 The performance management framework policy is aligned to the Council's risk management strategy.

5.0 OTHER OPTIONS CONSIDERED

5.1 N/A

6.0 CONSULTATION

6.1 N/A

7.0 IMPLICATIONS FOR VOLUNTARY, COMMUNITY AND FAITH GROUPS

7.1 N/A

8.0 RESOURCE IMPLICATIONS: FINANCIAL; IT; STAFFING; AND ASSETS

8.1 Financial implications of undertaking the actions to deliver the Corporate Plan will be addressed by Directorates as appropriate.

9.0 LEGAL IMPLICATIONS

9.1 N/A

10.0 EQUALITIES IMPLICATIONS

10.1 Has the potential impact of your proposal(s) been reviewed with regard to equality?

(c) No because equalities implications relating to the actions set out in the Corporate Plan will be addressed by departments as appropriate, and details set out in individual departmental plans.

The report is for information to Members and there are no direct equalities implications at this stage.

11.0 CARBON REDUCTION IMPLICATIONS

11.1 N/A

12.0 PLANNING AND COMMUNITY SAFETY IMPLICATIONS

12.1 N/A

13.0 RECOMMENDATION/S

13.1 Committee are requested to use the information contained within this report to inform its future work programme.

14.0 REASON/S FOR RECOMMENDATION/S

14.1 To ensure that the report provides elected members with the information required to evaluate the delivery of the Council's Corporate Plan.

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APPENDICES

Appendix 1 – Directorate Plan Performance Report (as at 31st July 2014)

Appendix 2 – Action Plan: NHS Health Checks – Take Up

Appendix 3 – Action Plan: Smoking Quitters (4 weeks)

Appendix 4 – Action Plan: Proportion of Opiate drug users that left drug treatment successfully who do not re-present to treatment within 6 months

Appendix 5 – Action Plan: Timeliness of Adoptions, within 12 months of decision date

Appendix 6 – Action Plan: Became Looked After to Adoption Timescale in days

Appendix 7 – Action Plan: Average monthly lost bed days lost due to delayed transfers of care per 100,000

SUBJECT HISTORY (last 3 years)

Council Meeting	Date
Families & Wellbeing Policy and Performance Committee	9th Jul 2013
Families & Wellbeing Policy and Performance Committee	9th September 2013
Families & Wellbeing Policy and Performance Committee	28th January 2014
Families & Wellbeing Policy and Performance Committee	8th April 2014
Families & Wellbeing Policy and Performance Committee	8th July 2014